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PTO IDENTIFIER: Application Number 09/823,940-Conf. #7591
Patent Number

Inventor: Robert Martin

MESSAGE TO: US Patent and Trademark Office

FAX NUMBER: (703) 872-9306

FROM: NUTTER MCCLENNEN & FISH LLP

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Attorney Dkt. #: 102374-0015

PAGES (Including Cover Sheet): 3

CONTENTS: Transmittal Letter (1 page) and
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PTO/8B/97 (12-97)

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Dated: 9/23/04 Signature: [Signature]

(David J. Powsner)

Docket No.: 102374-0015
(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Robert Martin

Application No.: 09/823,940

Group Art Unit: 2126

Filed: March 30, 2001

Examiner: H. N. Patel

For: METHODS AND APPARATUS FOR CALL
SERVICE PROCESSING

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SEP 23 2004

LETTER

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Further to the undersigned attorney's telephone conversation with Examiner Follansbee last week and the follow-up phone message left by him on September 17, 2004, the applicant confirms that because its response dated June 29, 2004 crossed with the final Office Action mailed July 20, 2004, no response to the Office Action is required. Instead, Examiner Patel will reissue a non-final or final Office Action taking into account the response filed June 29, 2004.

Dated: 9/23/04

Respectfully submitted,

By [Signature]

David J. Powsner

Registration No.: 31,868

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